

02.04.2024

Location Kleinostheim
Full-time
Unlimited



**EXPERTS FOR MAXIMUM SENSING.
JOIN THE LEADER!**

Inhouse IT Support (m/f/d)

About YAGEO Nexensos

We are the experts for reliable temperature sensors, even at extreme temperatures and in demanding applications. As the global market leader for platinum thin-film technologies, we offer sensor elements and assemblies with the highest quality standards from -200 °C to +1,000 °C. We enable reliable and sustainable applications and thus make an important contribution to key issues of our time, such as clean air, energy efficiency and resource conservation. We support our customers from rapid prototyping to large-scale production and with constantly adapted production capacities in Europe and Asia.

These exciting tasks await you:

- You ensure technical support for several end user groups.
- You will be responsible for the support, ongoing maintenance, administration and troubleshooting of the Yageo Nexensos desktop and laptop client infrastructure environment.
- The testing, maintenance and standardization of desktop and laptop operating systems and software, as well as the provision of automated operating system and software images is part of your area of responsibility.
- You will work with the global IT support team and support the Yageo sites.
- You support the resolution of 2nd and 3rd level problem tickets from local and remote users.
- You maintain existing and publish new documentation for the implementation and support of the technologies used.

Your Profile:

- Bachelor's degree in computer science or related subjects or extensive professional experience
- Several years of professional experience in a similar position
- Experience with the installation, troubleshooting and configuration of Microsoft Windows XP-W11
- Experience with using and troubleshooting the Microsoft Office suite and desktop and laptop hardware
- Knowledge of networks, network topologies and backend infrastructures
- Excellent problem solving, troubleshooting and analytical skills
- Ability to work in a team and interact with stakeholders such as management, internal departments and external partners
- Good written and spoken English skills

Join the leader - Apply now!

Are you ready to take the next step in your career? - Then send us your application documents now at: recruiting.nexensos@yageo.com. We look forward to hearing from you! **Do you have any questions?** Our recruiting team will be happy to help you by e-mail: recruiting.nexensos@yageo.com